

SUMMARY REPORT

Parent Experience Survey

South Central Academy

October 2025



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OVERALL SUMMARY



1002

Respondents



Oct 2025

Survey time

During **October 2025**, **South Central Academy** ran a parent experience survey.

A total of **1002 parents and carers** finished the survey.

Throughout this report your results are benchmarked against **National - Sep 2025 Demo benchmark**. Responses collected from **Aug 2024 to Aug 2025**, comprising of answers from up to **52,126 parents & carers**.

KEY PERFORMANCE INDICATOR

General

In general, how satisfied are you with the school's efforts to engage you as a parent?

Parents and carers of children at South Central Academy are responding more positively than the benchmark. To build on these results, consider exploring what is driving the most positive parent and carer responses and how those engagement practices can be sustained.

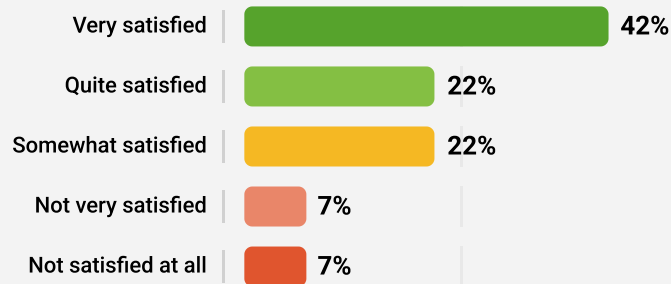
64%

Positive responses

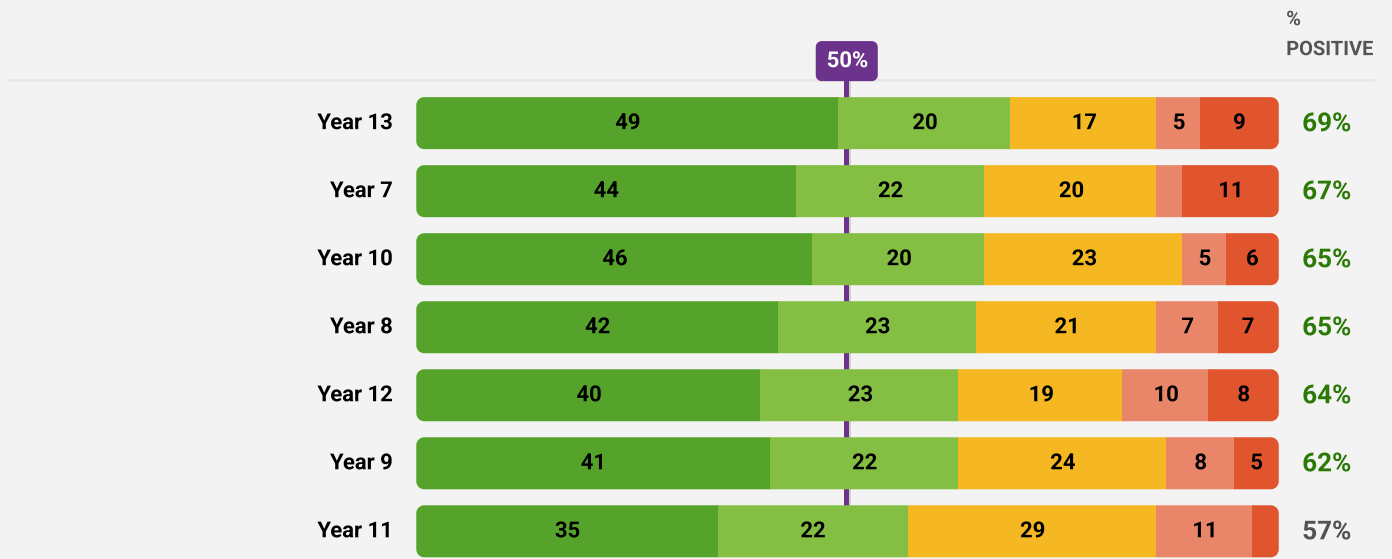
+14%

Difference from benchmark

Overall Response Distribution Graph



Breakdown by Year group



■ Very satisfied
 ■ Quite satisfied
 ■ Somewhat satisfied
 ■ Not very satisfied
 ■ Not satisfied at all

— Edurio benchmark 50%

EXECUTIVE SUMMARY

Benchmark comparison

Compared against the National - Sep 2025 benchmark.

CLEAR STRENGTH

General and School accessibility

SIGNS OF STRENGTH

Informing parents

SIGNS OF A GAP

Parental confidence, Communication methods, Relationship with the Trust, and Mutual trust and respect

MODULE	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
Parental confidence	68%	-4%
General	67%	+11%
Pupil needs	65%	+2%
Parents' events	64%	0%
School accessibility	63%	+10%
Relationship with the Trust	60%	-3%
Mutual trust and respect	59%	-7%
Informing parents	54%	+4%
Communication methods	49%	-4%

AREA: CLEAR STRENGTH

You are comfortably outperforming the benchmark. This suggests an area where your parent experience is notably strong.



General and School accessibility modules show a clear strength, performing comfortably above the benchmark.

- **Celebrate:** Recognise that 'normal' for your school seems to be better than the average.
- **Reflect:** How does this strength contribute to your overall educational outcomes?
- **Enquire:** What can you learn from this success to apply to lower-scoring areas?

AREA: CLEAR STRENGTH

General

These are the overall results for the General module. They are notably above the benchmark.

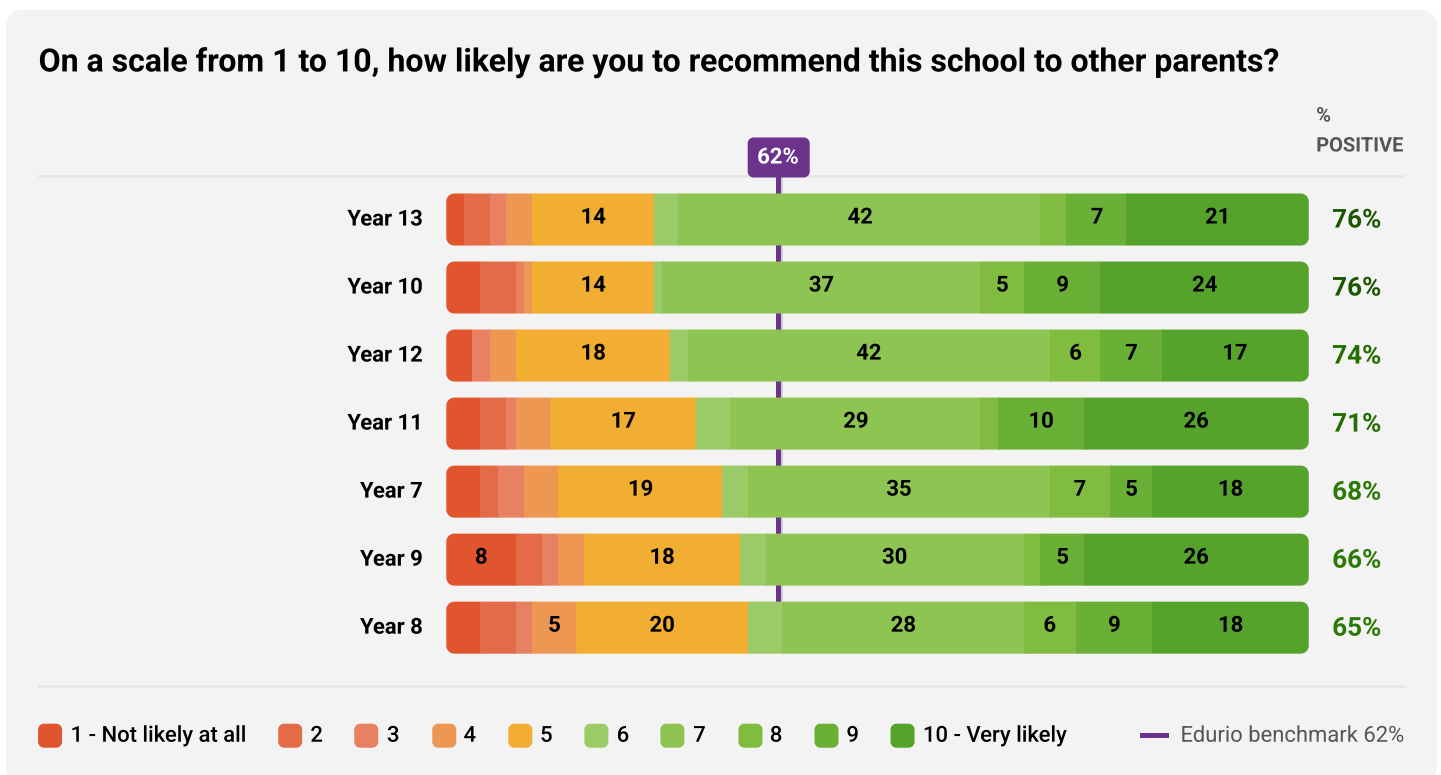
67%

Positive responses

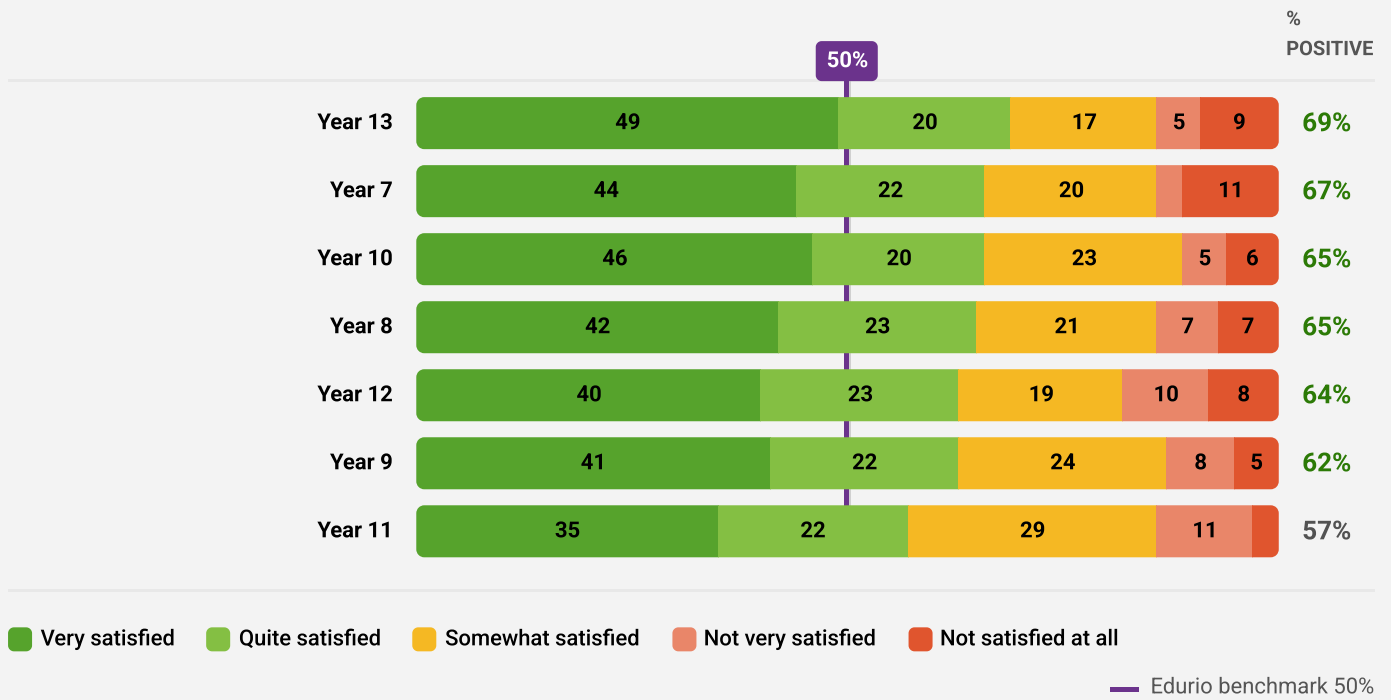
+11%

Difference from benchmark

Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
In general, how satisfied are you with the school's efforts to engage you as a parent?	64%	+14%
On a scale from 1 to 10, how likely are you to recommend this school to other parents?	71%	+9%



In general, how satisfied are you with the school's efforts to engage you as a parent?



AREA: CLEAR STRENGTH

School accessibility

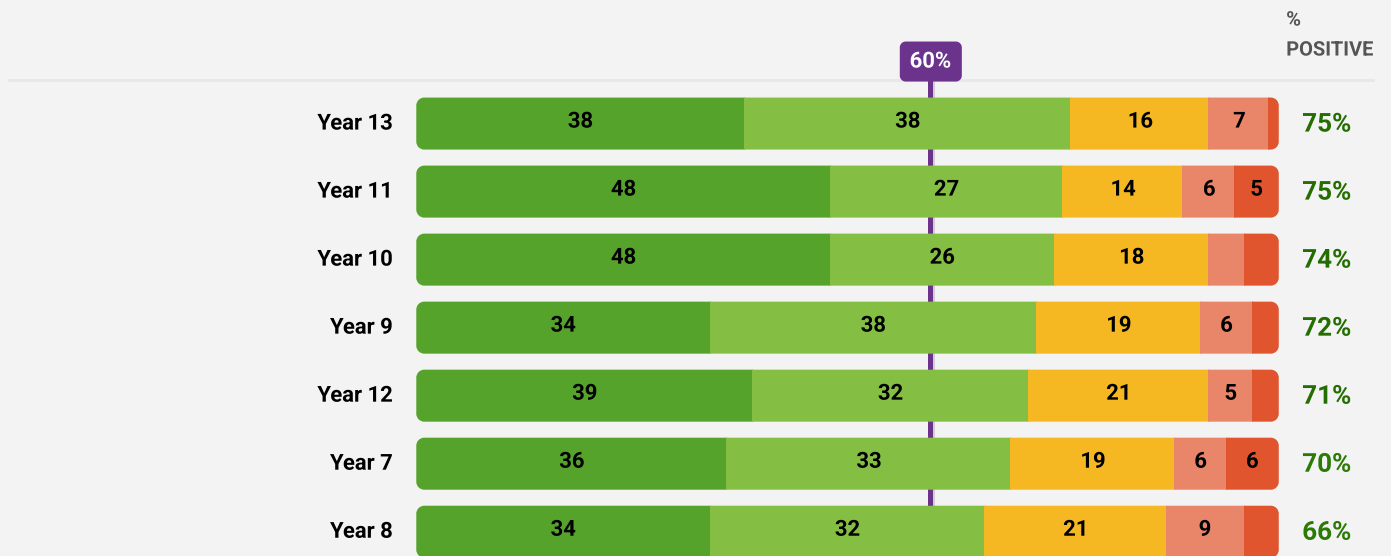
These are the overall results for the School accessibility module. They are significantly above the benchmark.

63%
Positive responses

+10%
Difference from benchmark

Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How easy is it to discuss your child's progress or other issues with the school if needed?	63%	+7%
How easy is it to contact the school if you need to?	54%	+11%
In general, how welcome in this school do you feel?	72%	+12%

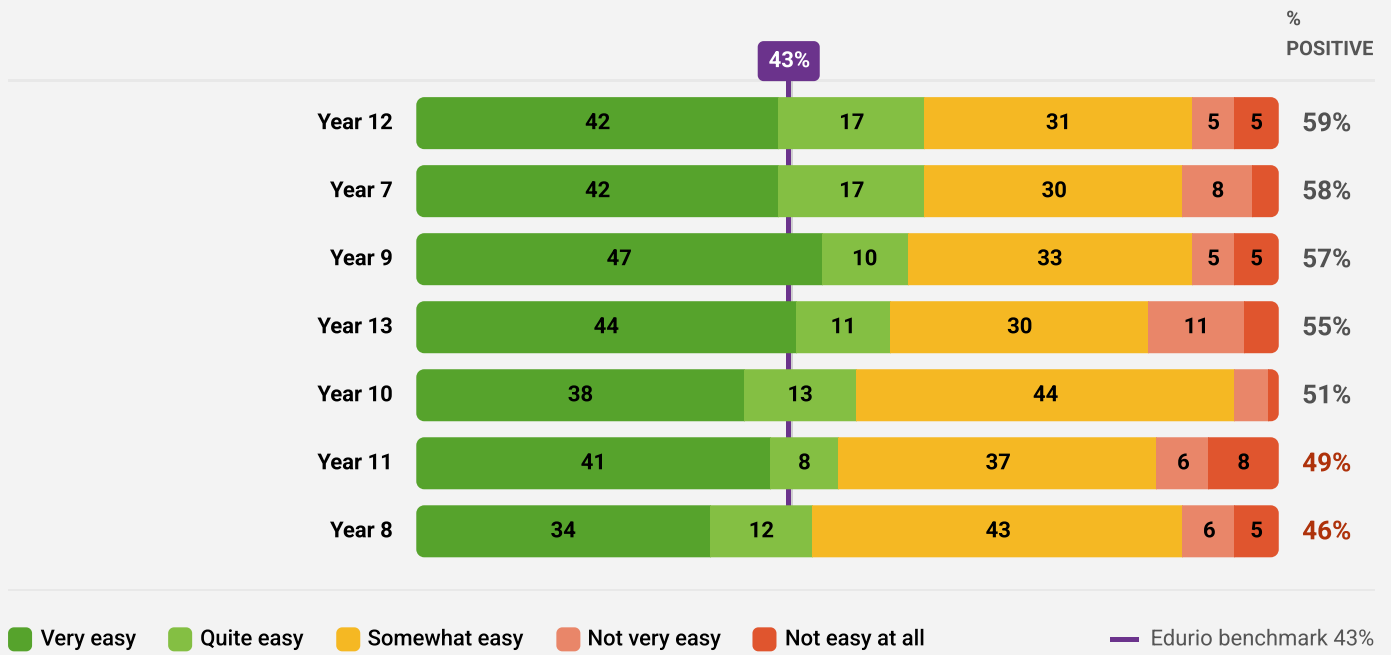
In general, how welcome in this school do you feel?



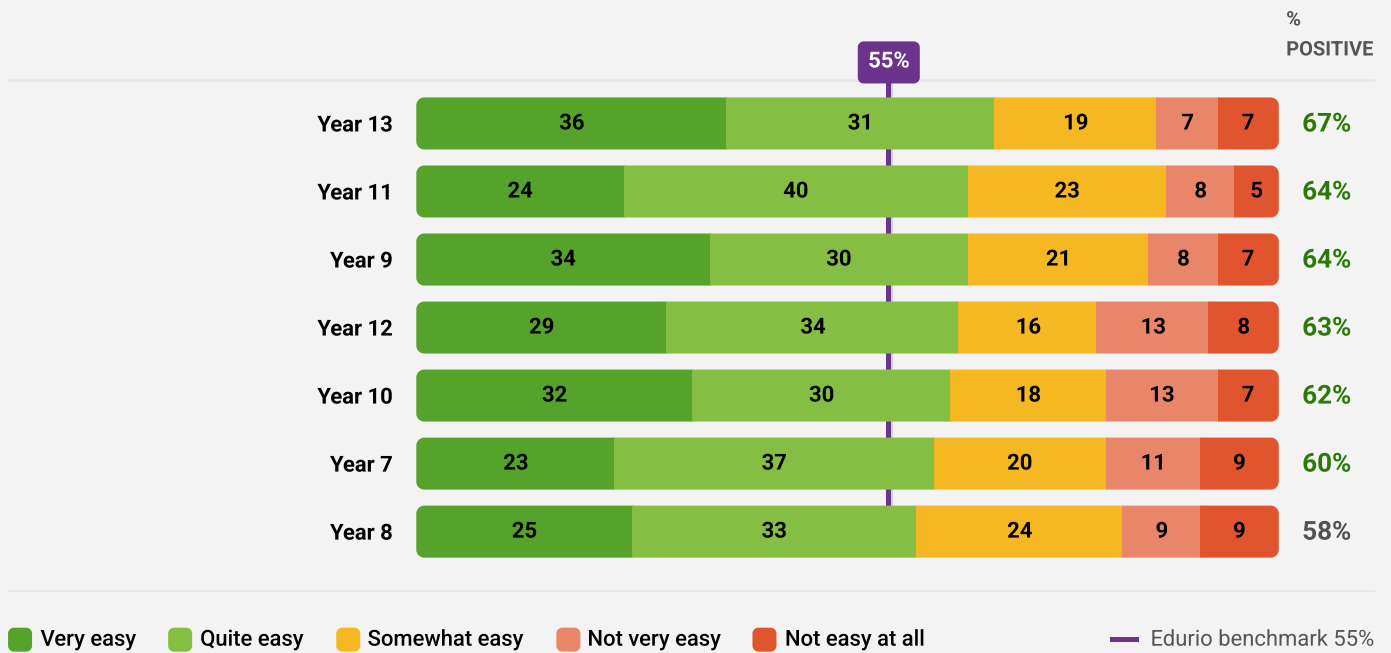
■ Very welcome
 ■ Quite welcome
 ■ Somewhat welcome
 ■ Not very welcome
 ■ Not welcome at all

— Edurio benchmark 60%

How easy is it to contact the school if you need to?



How easy is it to discuss your child's progress or other issues with the school if needed?



AREA: SIGNS OF STRENGTH

You are edging ahead of the comparison group.



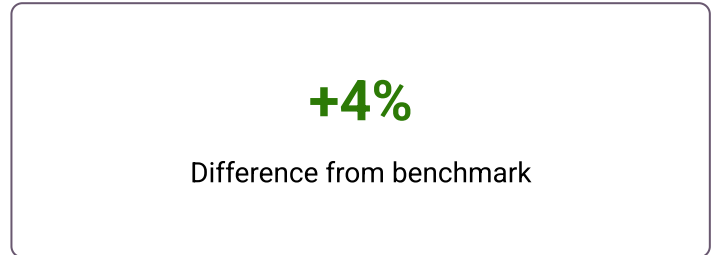
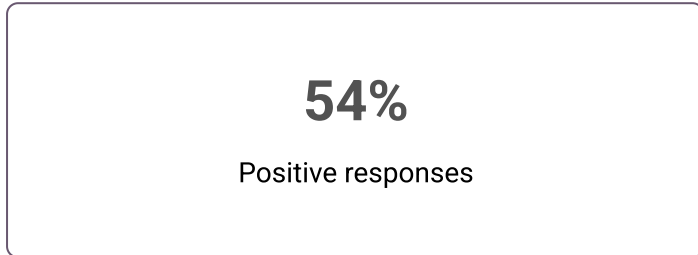
Informing parents module shows signs of strength, performing slightly above the national average.

- **Encourage:** You are doing better than most, though the margin is narrow.
- **Reflect:** Is this strength driven by a specific sub-group of parents?
- **Enquire:** Be curious about the details. What are you doing well that others may be overlooking?

AREA: SIGNS OF STRENGTH

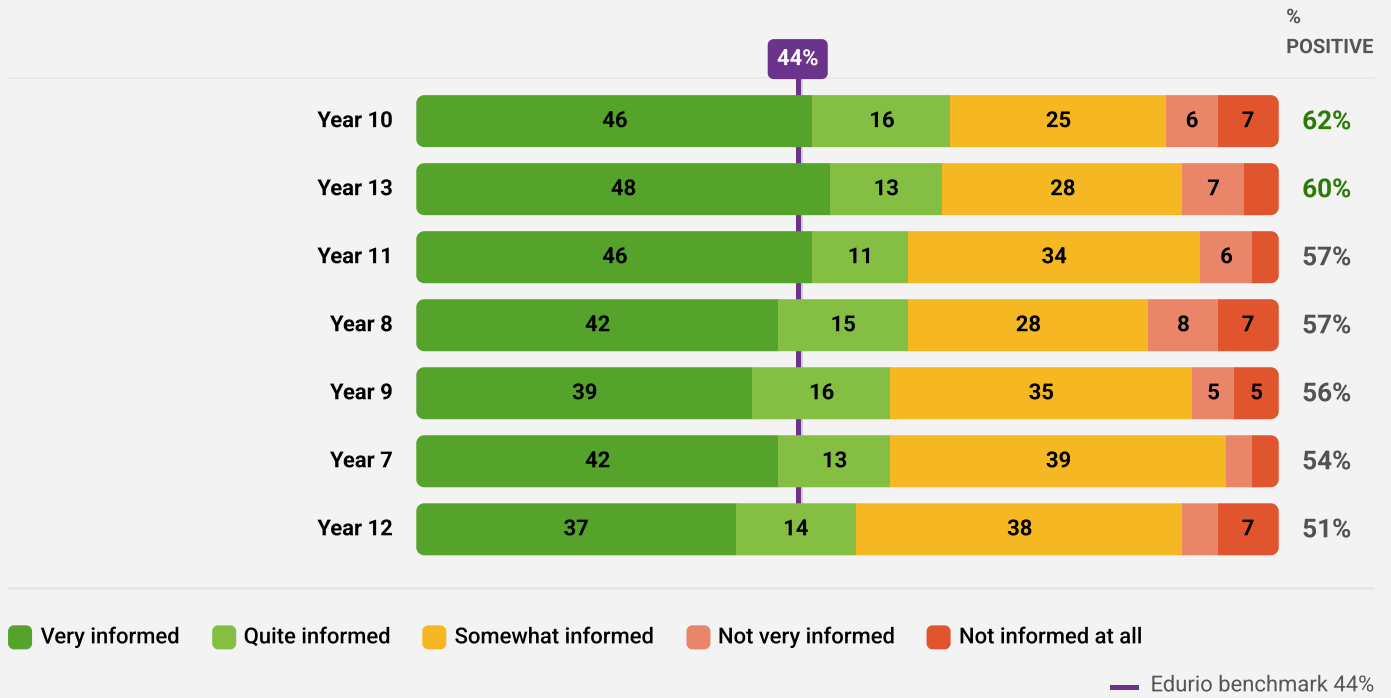
Informing parents

These are the overall results for the Informing parents module. They are slightly above the benchmark.

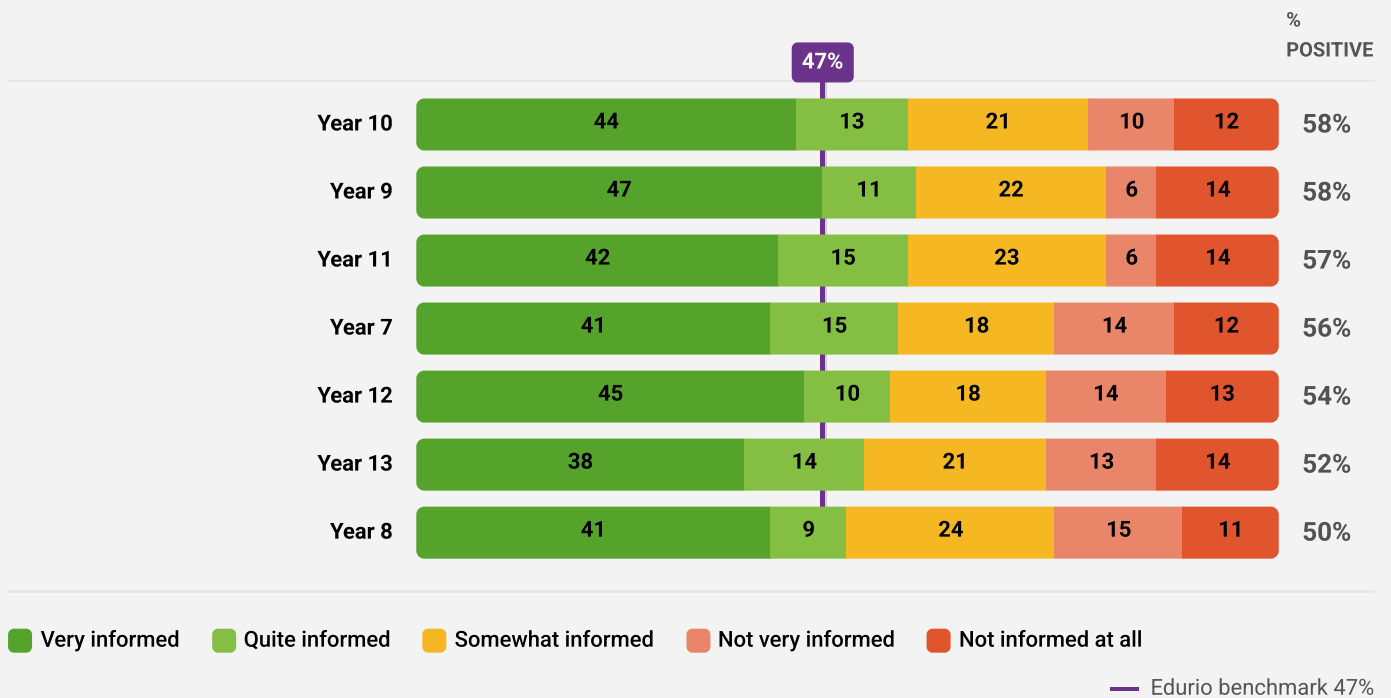


Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How informed do you feel with regard to your child's attendance?	55%	+8%
How informed do you feel with regard to how your child is doing socially at school?	48%	+3%
How informed do you feel with regard to your child's homework?	59%	-1%
How informed do you feel with regard to your child's punctuality?	53%	-1%
How informed do you feel with regard to your child's behaviour at school?	57%	+13%
How informed do you feel with regard to your child's learning progress?	50%	0%

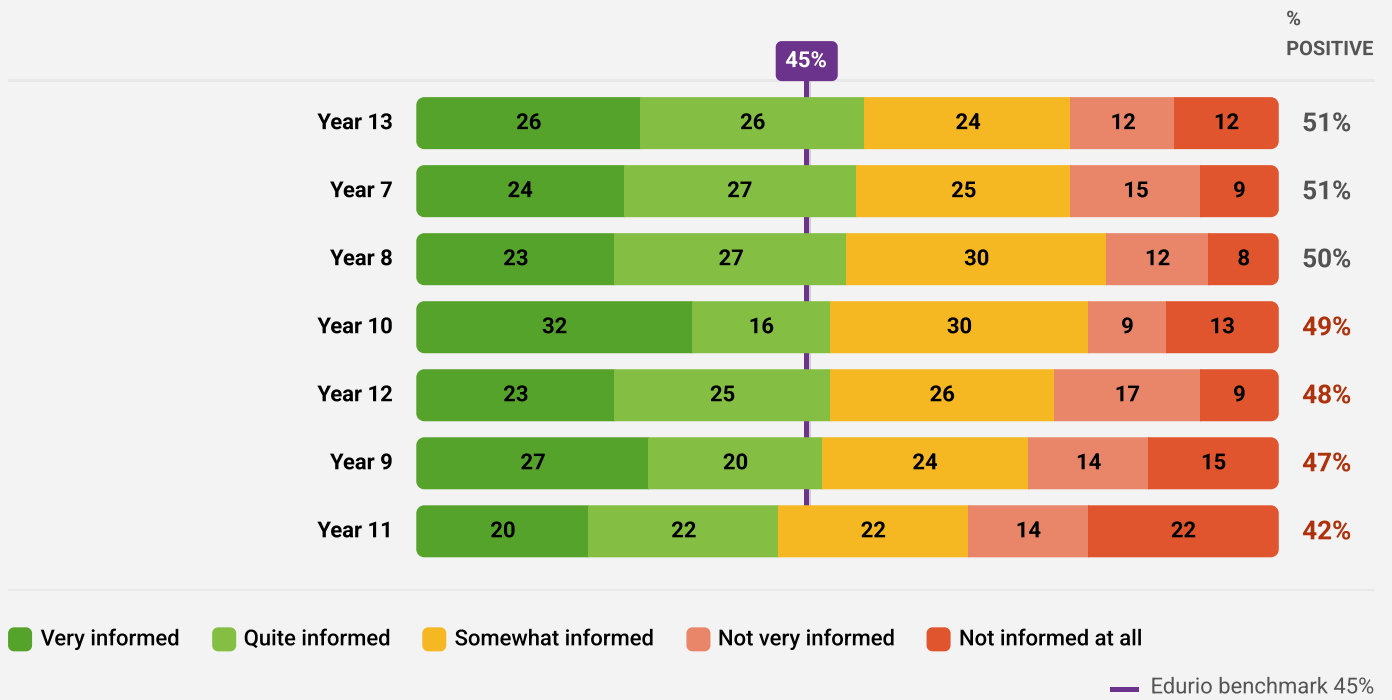
How informed do you feel with regard to your child's behaviour at school?



How informed do you feel with regard to your child's attendance?



How informed do you feel with regard to how your child is doing socially at school?



AREA: SIGNS OF A GAP

You are slightly behind the benchmark.



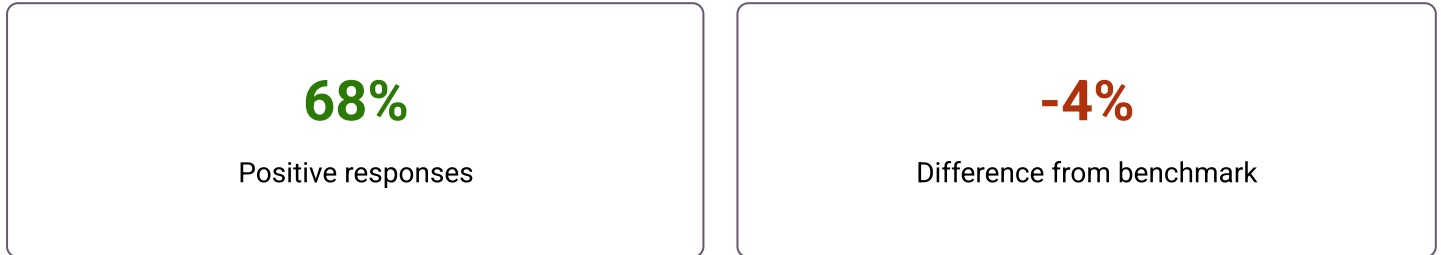
Parental confidence, Communication methods, Relationship with the Trust and Mutual trust and respect modules show signs of a gap, sitting slightly below the national average.

- **Monitor:** This may reflect a slightly higher internal standard for quality, or it could indicate that processes need adjustment.
- **Reflect:** Are there specific groups lowering the average?
- **Enquire:** Look outwards. What are other schools doing differently in this area that you could learn from?

AREA: SIGNS OF A GAP

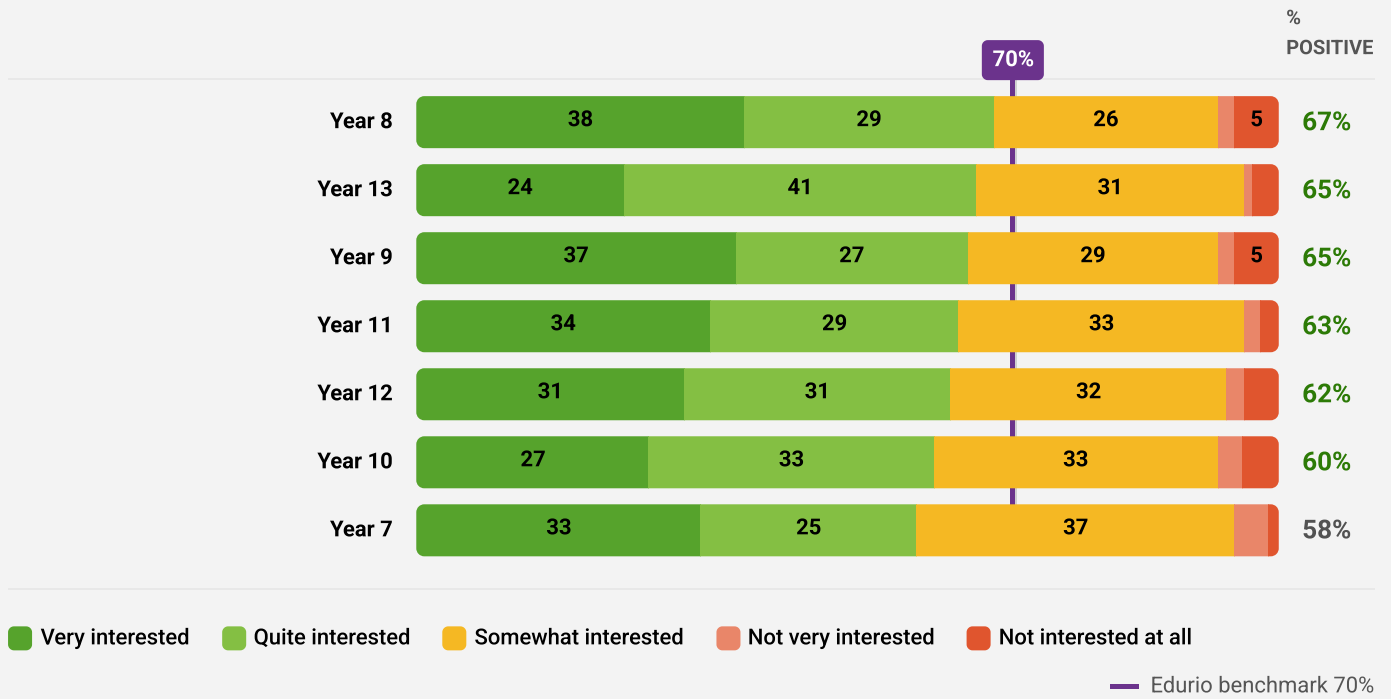
Parental confidence

These are the overall results for the Parental confidence module. They are slightly below the benchmark.

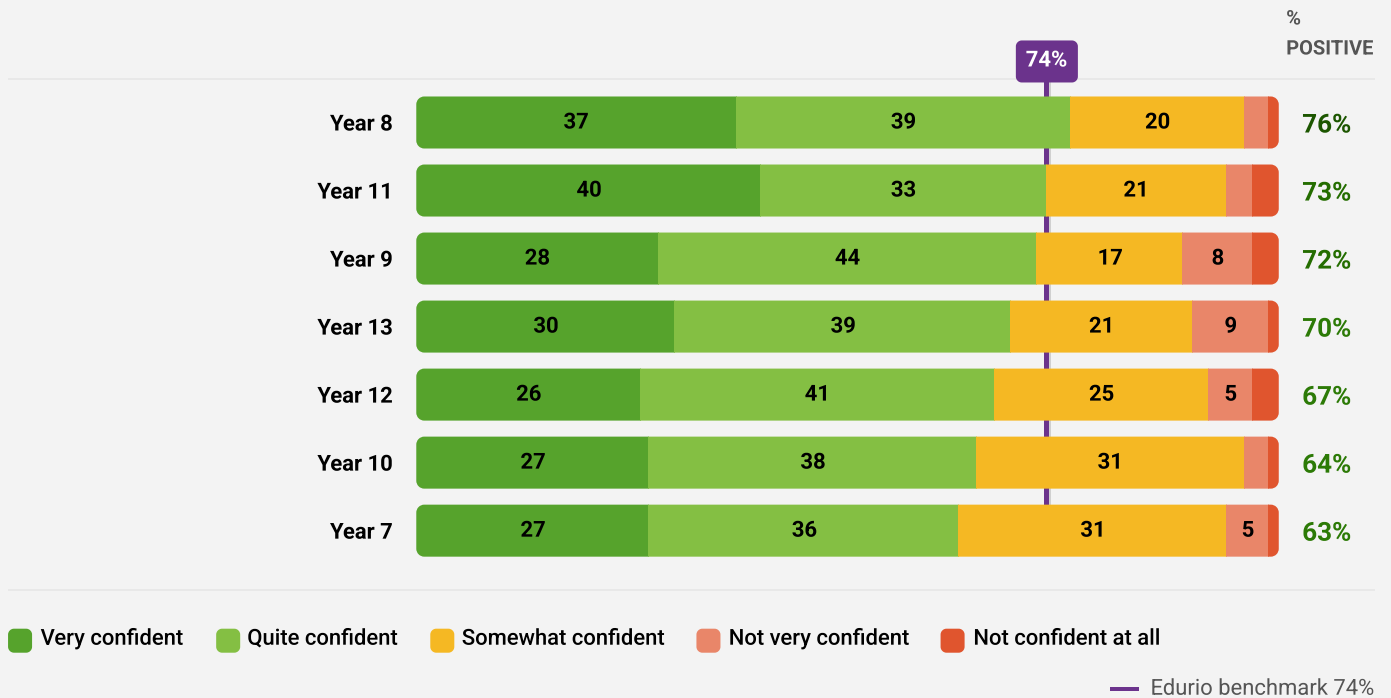


Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How confident do you feel in supporting your child's learning and development at home?	69%	-4%
How optimistic do you feel about your child's progress at school?	66%	-2%
How comfortable do you feel with asking your child's teachers for advice?	74%	0%
How interested would you be to receive suggestions on how to support your child's learning and development?	63%	-7%

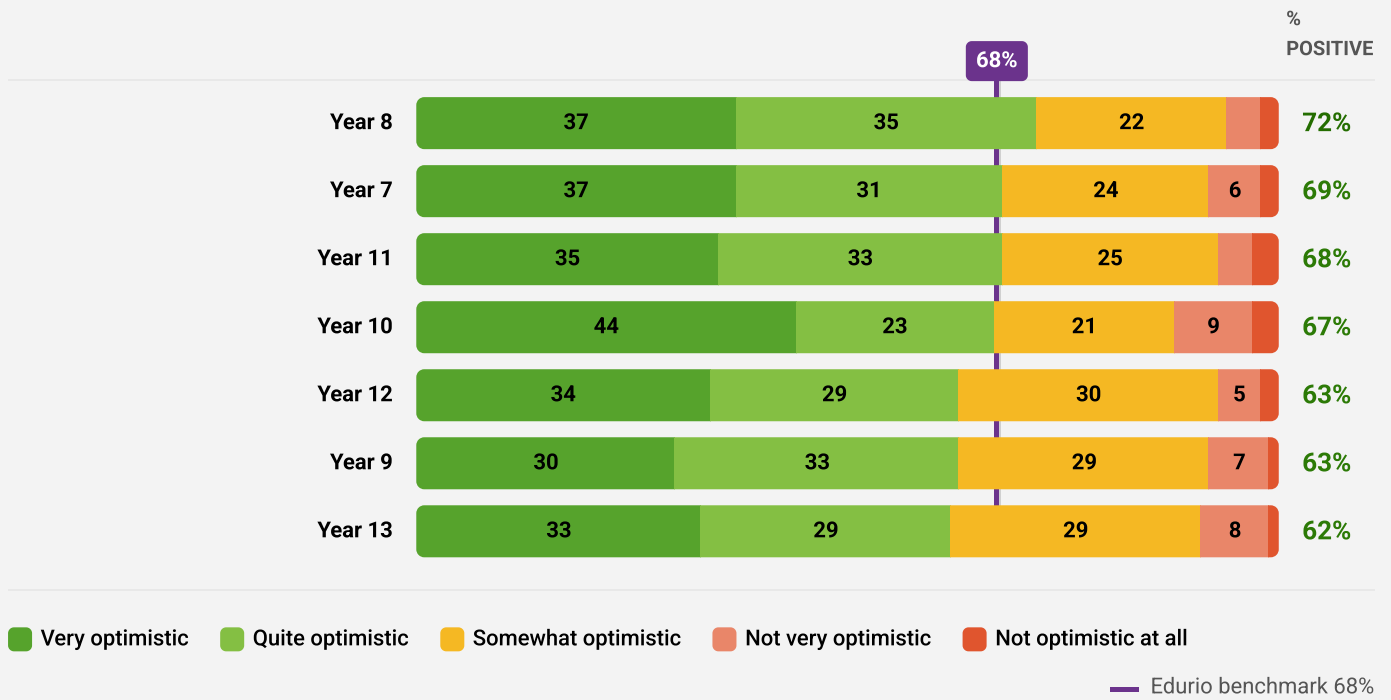
How interested would you be to receive suggestions on how to support your child's learning and development?



How confident do you feel in supporting your child's learning and development at home?



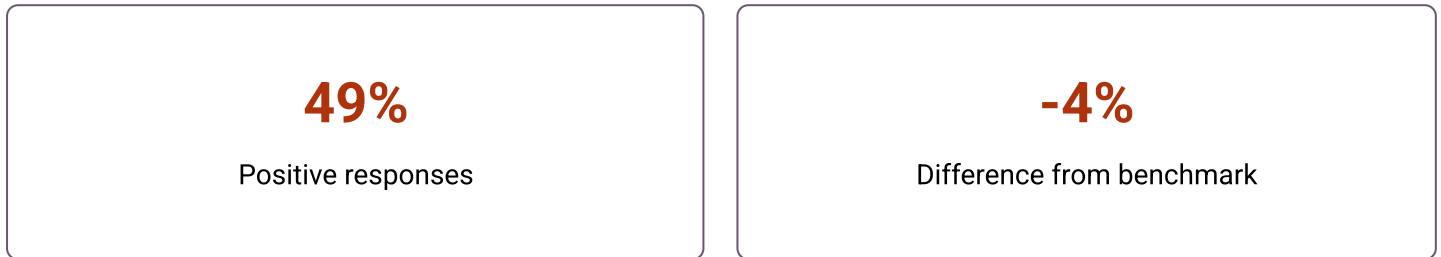
How optimistic do you feel about your child's progress at school?



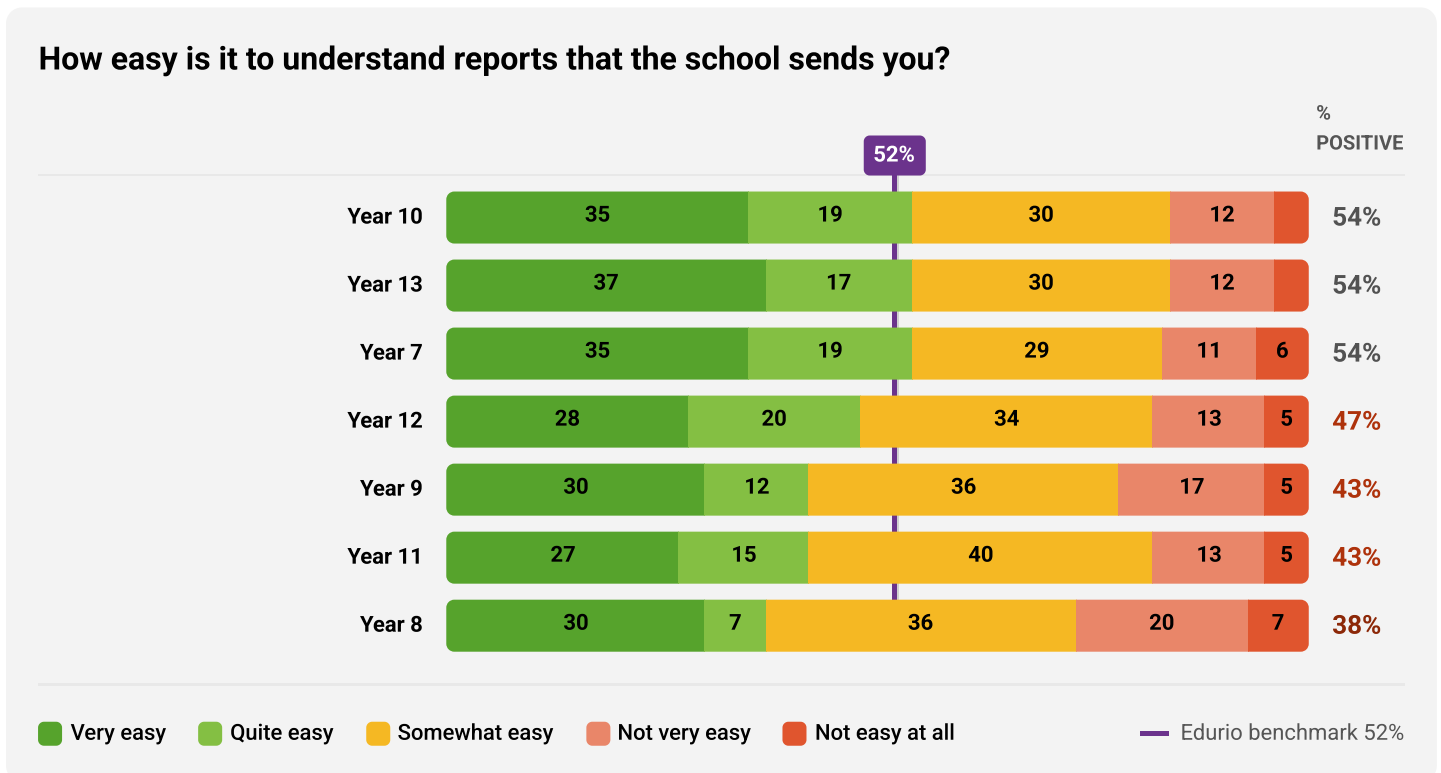
AREA: SIGNS OF A GAP

Communication methods

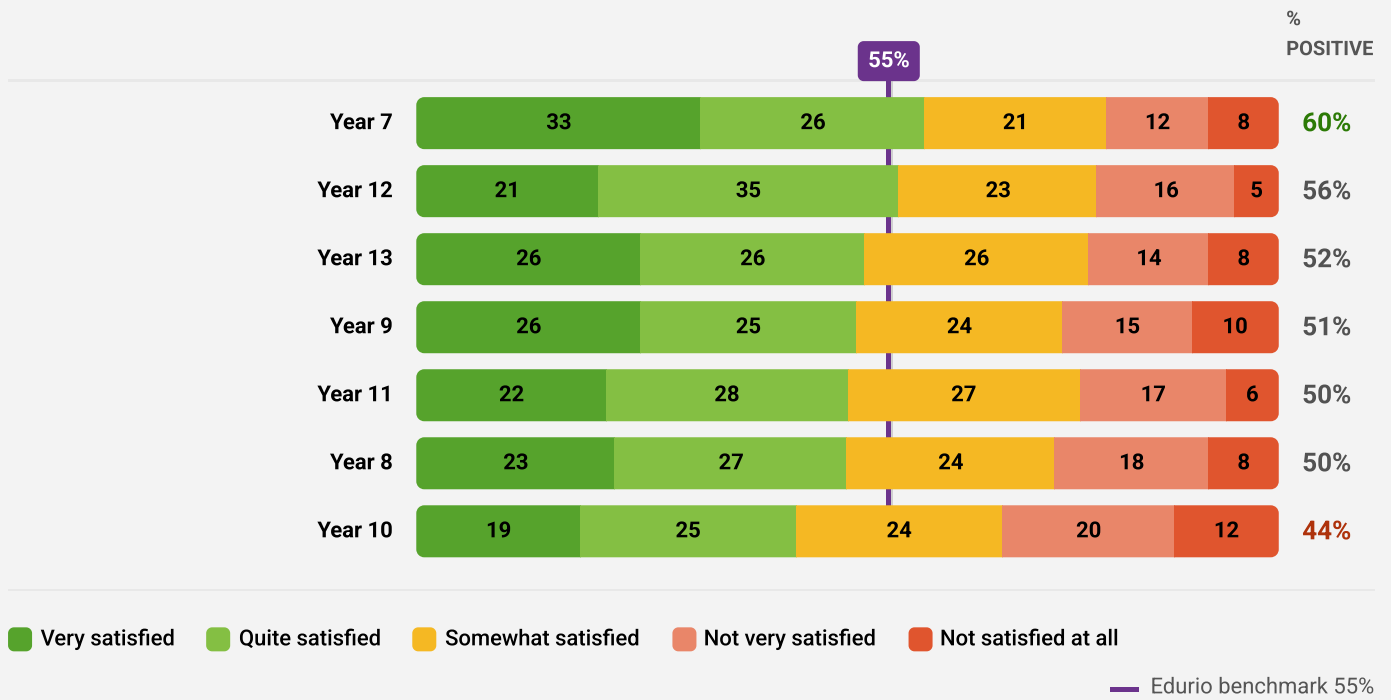
These are the overall results for the Communication methods module. They sit slightly below the benchmark.



Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How easy is it to understand reports that the school sends you?	47%	-5%
In general, how satisfied are you with the school's communication with you?	52%	-3%



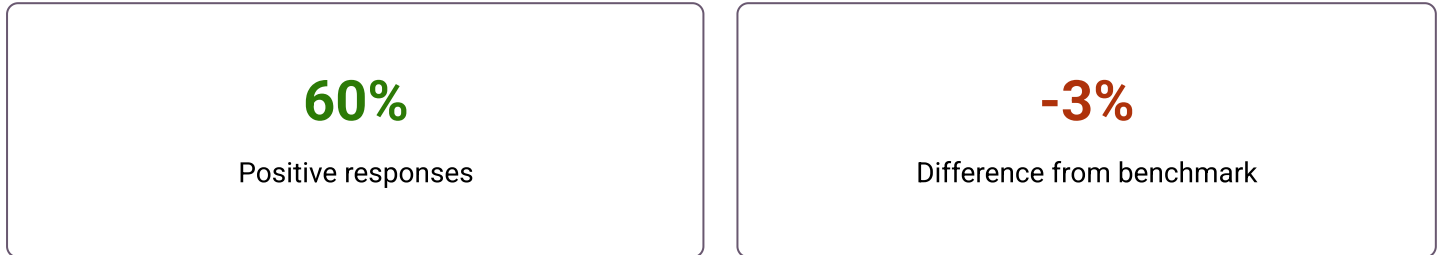
In general, how satisfied are you with the school's communication with you?



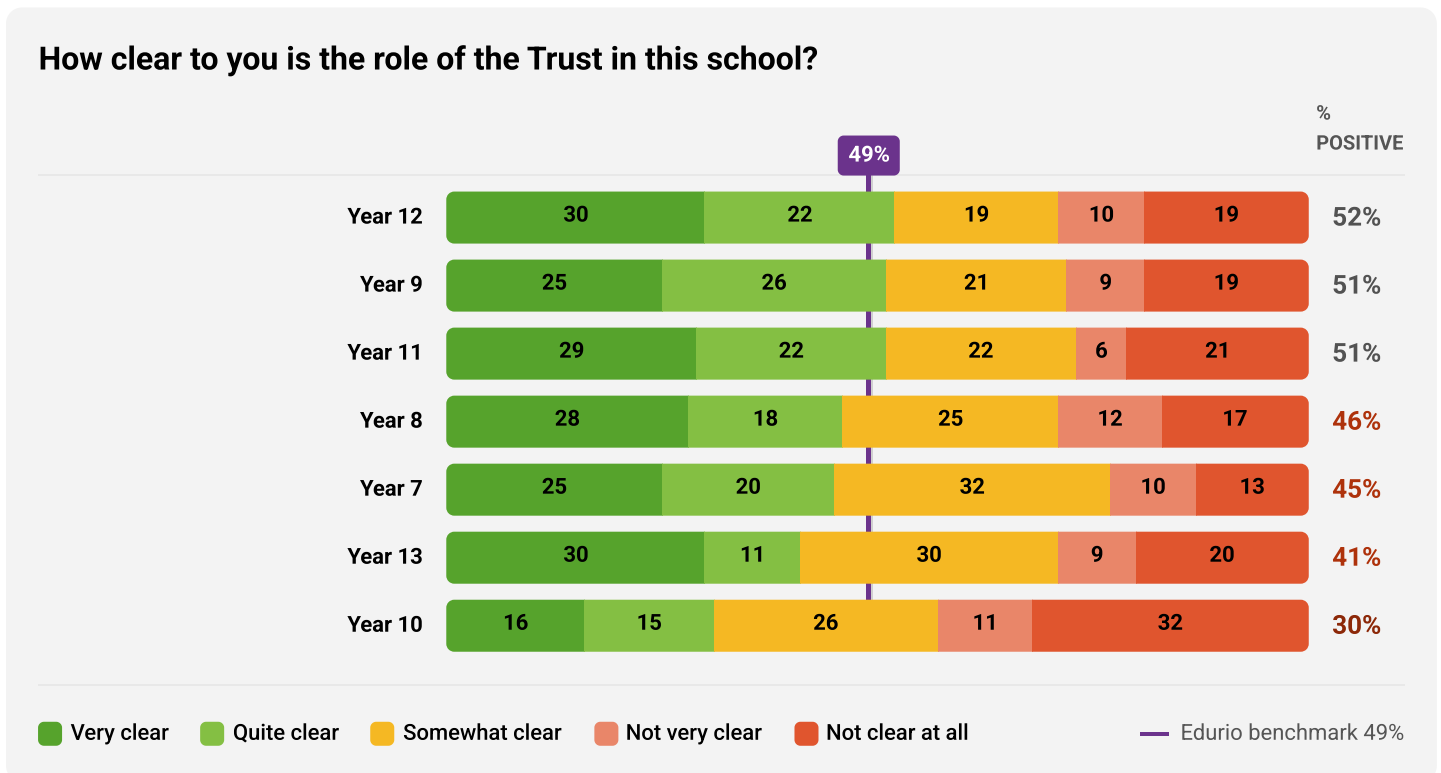
AREA: SIGNS OF A GAP

Relationship with the Trust

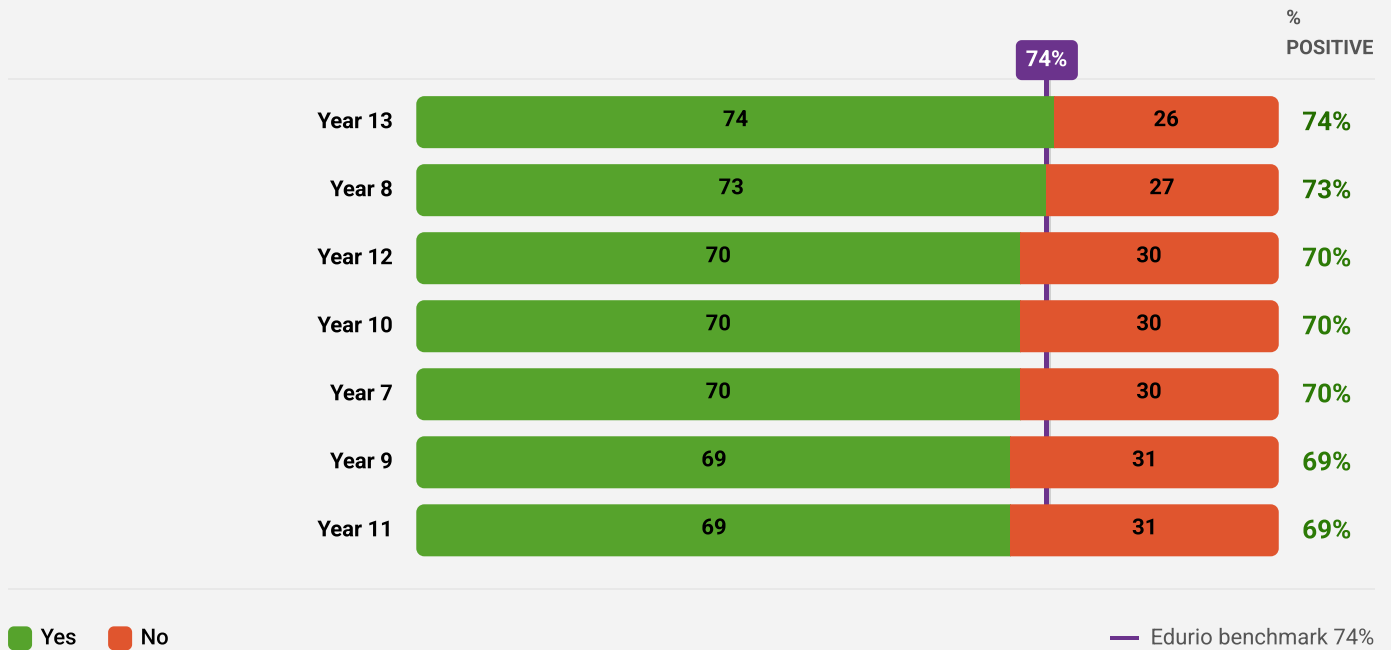
These are the overall results for the Relationship with the Trust module. They sit slightly below the benchmark.



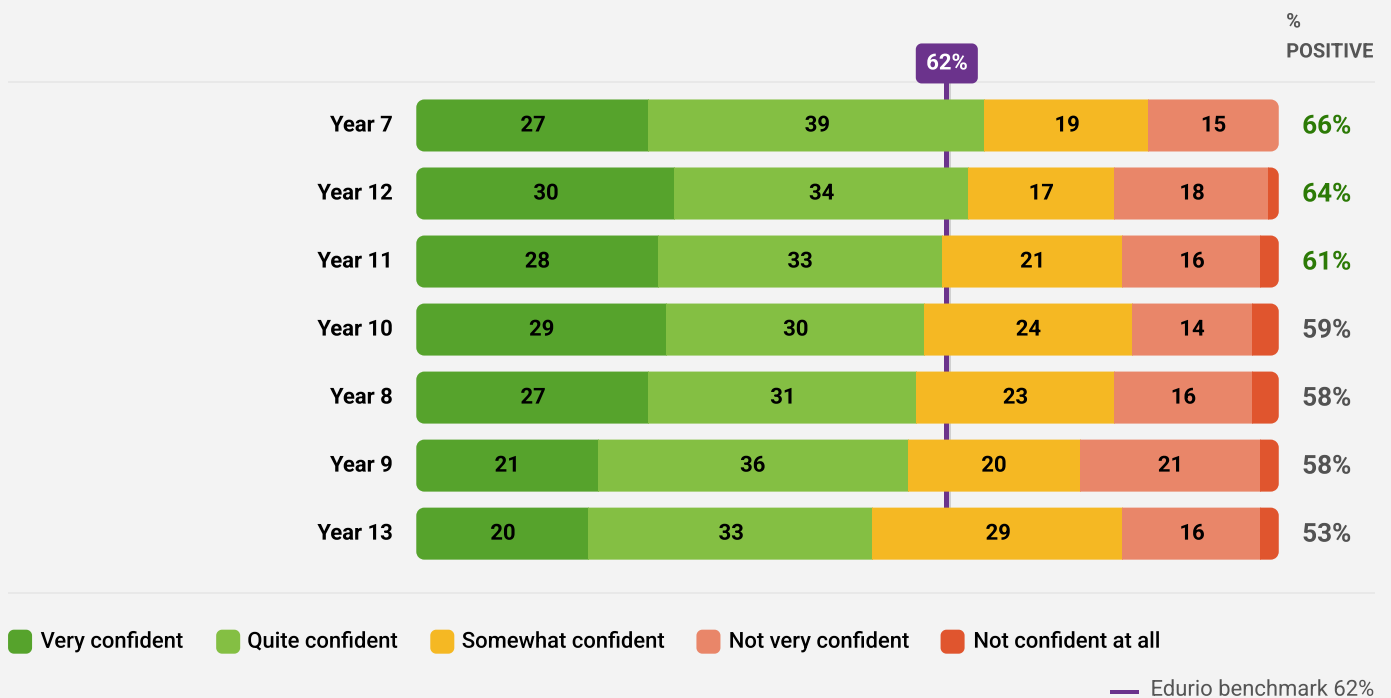
Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How clear to you is the role of the Trust in this school?	45%	-4%
How confident are you that being part of the Trust is beneficial for pupils?	60%	-2%
Your child's school is part of a group of schools working together in a multi-academy trust. Are you aware of this?	71%	-3%



Your child's school is part of a group of schools working together in a multi-academy trust. Are you aware of this?



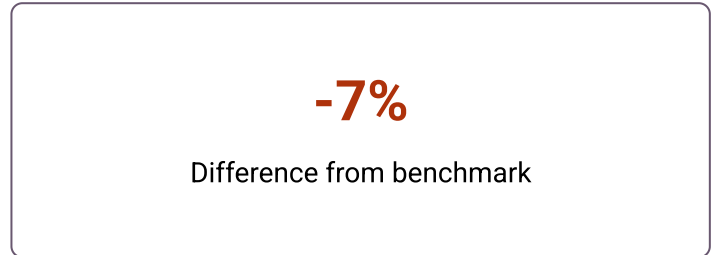
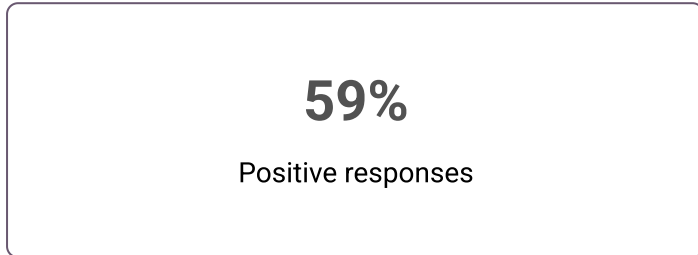
How confident are you that being part of the Trust is beneficial for pupils?



AREA: SIGNS OF A GAP

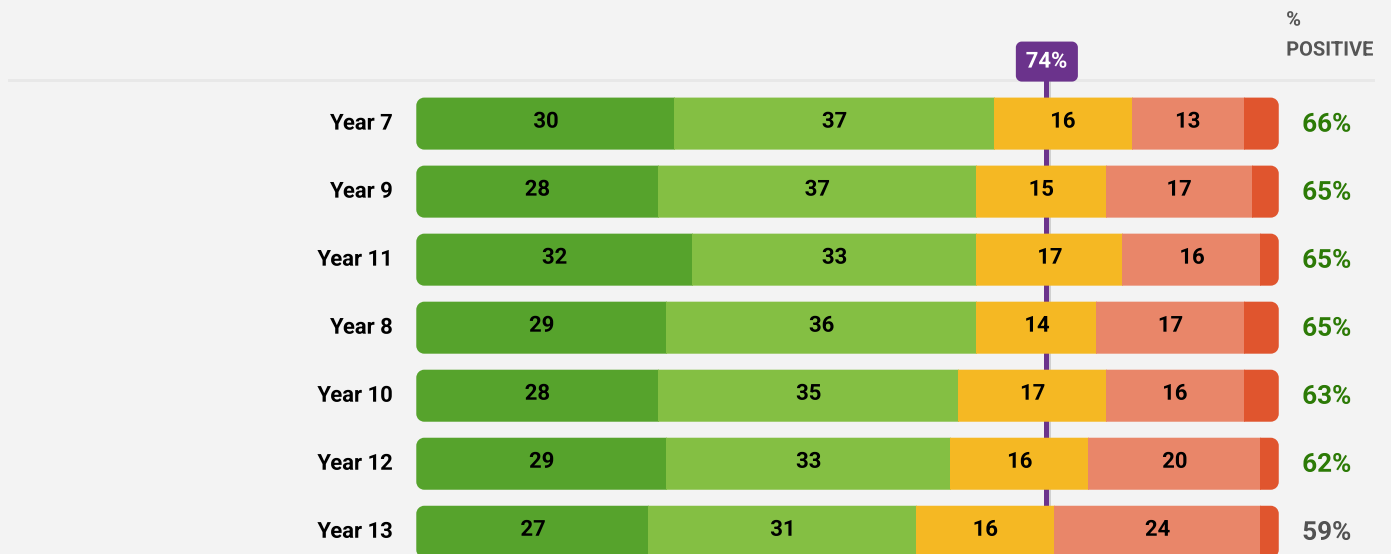
Mutual trust and respect

These are the overall results for the Mutual trust and respect module. They are notably below the benchmark.



Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How confident are you that your child's teachers are able to help your child learn?	64%	-10%
How confident are you that your child's teachers are able to keep your child safe?	68%	-7%
How confident are you that your child's teachers are able to treat your child fairly?	52%	-10%
In general, how respected by the school do you feel?	54%	-1%

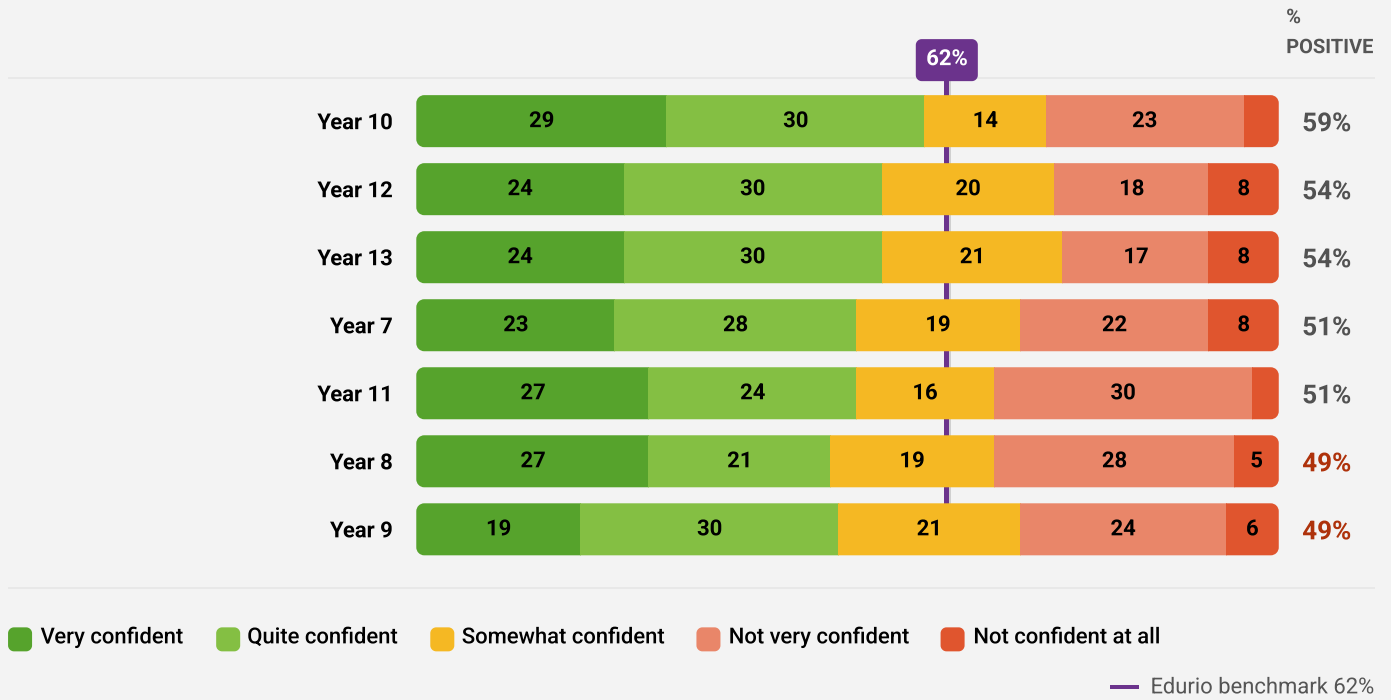
How confident are you that your child's teachers are able to help your child learn?



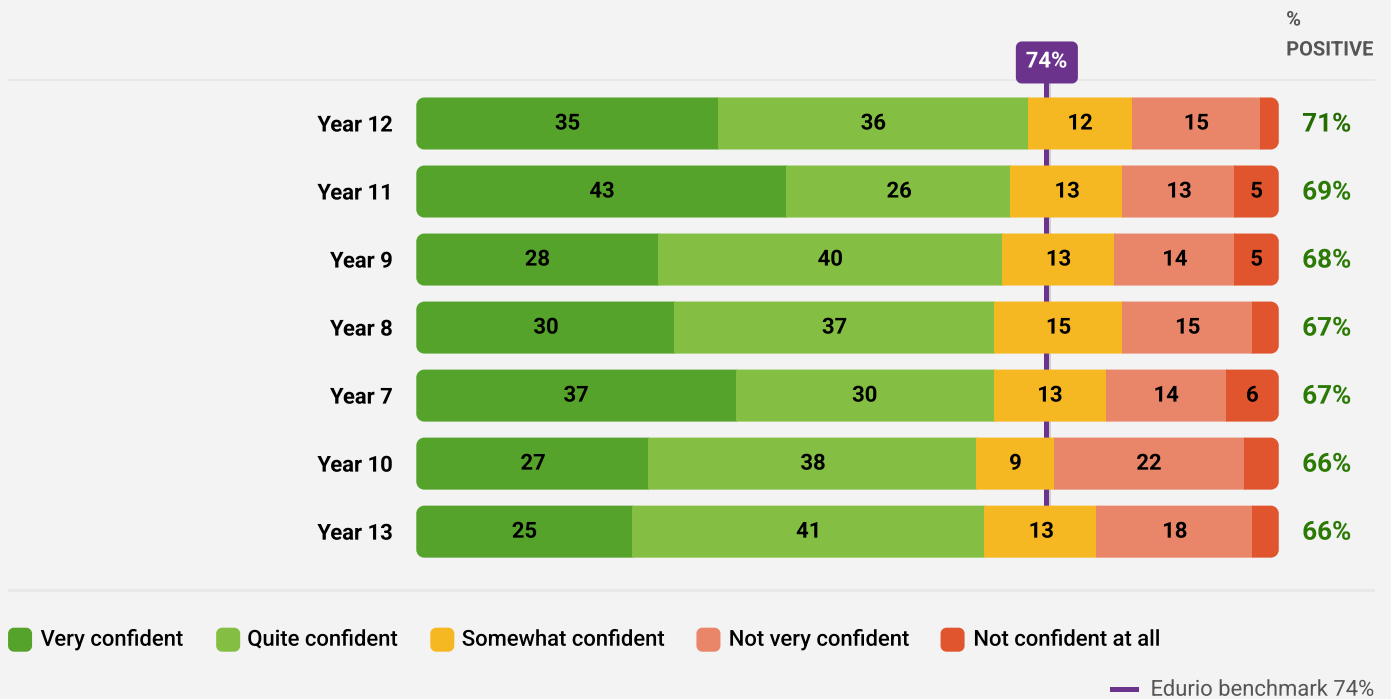
■ Very confident
 ■ Quite confident
 ■ Somewhat confident
 ■ Not very confident
 ■ Not confident at all

— Edurio benchmark 74%

How confident are you that your child's teachers are able to treat your child fairly?



How confident are you that your child's teachers are able to keep your child safe?



RESULTS: OTHER MODULES

This section summarises the results for the remaining modules of the survey. These findings were less prominent than the focus areas discussed earlier, but remain relevant for a complete understanding of parent experience.

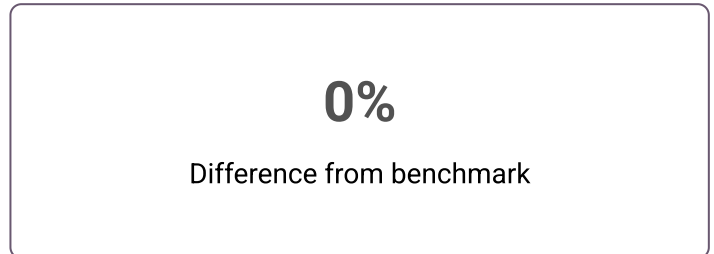
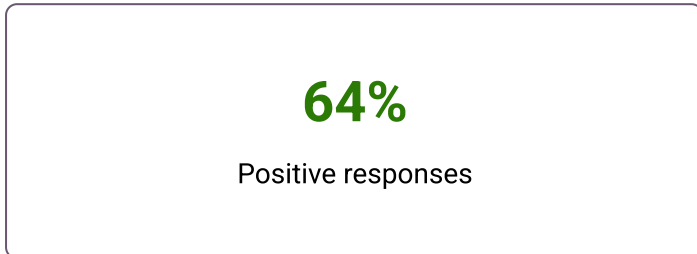
As you look through these results, consider:

- Are the scores aligned with your ambitions in these areas? If you were expecting change, has this been realised?
- What might you know or want to find out about the context (people, processes, events, etc.) of these modules to better understand these results?

RESULTS: OTHER MODULES

Parents' events

These are the overall results for the Parents' events module. They broadly align with the benchmark.

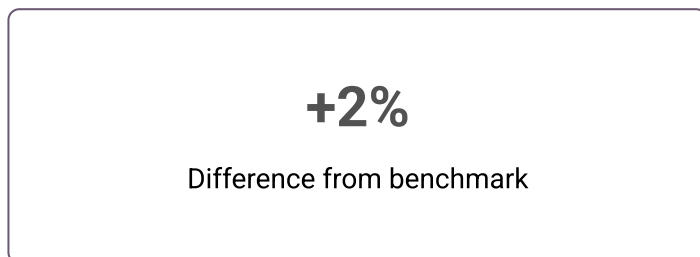
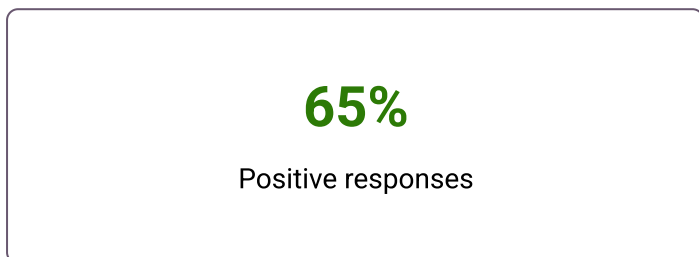


Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How useful to you are social events? Please comment to tell us why.	65%	-6%
How useful to you are curriculum events? Please comment to tell us why.	65%	-6%
How easy is it for you to attend school events? Please comment to tell us why.	59%	+3%
How useful to you are parents' evenings? Please comment to tell us why.	66%	+8%

RESULTS: OTHER MODULES

Pupil needs

These are the overall results for the Pupil needs module. They indicate broad consistency with the benchmark.



Question	POSITIVE RESPONSES	DIFFERENCE FROM BENCHMARK
How well does the school's approach to attendance fit your child's needs?	72%	+13%
How well does the school's approach to homework fit your child's needs?	57%	-3%
How well does the school's approach to behaviour fit your child's needs?	65%	+13%
How well does the school's approach to marking and assessment fit your child's needs?	54%	-7%
How well does the school's approach to the learning process overall fit your child's needs?	66%	-3%
How easy is it for your child to access the Internet at home? (This information would be valuable for teachers when planning homework.)	76%	-2%

NEXT STEPS

Explore national parent insights and best-practice tips

You now have the data to understand the parent experience at South Central Academy. Use our insights reports and best-practice guides to compare your results with national trends and develop targeted strategies for improvement

Parent Experience Report

See three years of data on engagement, communication and parent satisfaction.

[Read the report →](#)

Communicating with Parents Guide

Get best-practice tips on parent comms and engagement from top-performing trusts.

[Get the guide →](#)

Improving Parental Engagement

Explore how well parents say schools and trusts are engaging them.

[Watch the session →](#)

Turn parent feedback into a plan for progress

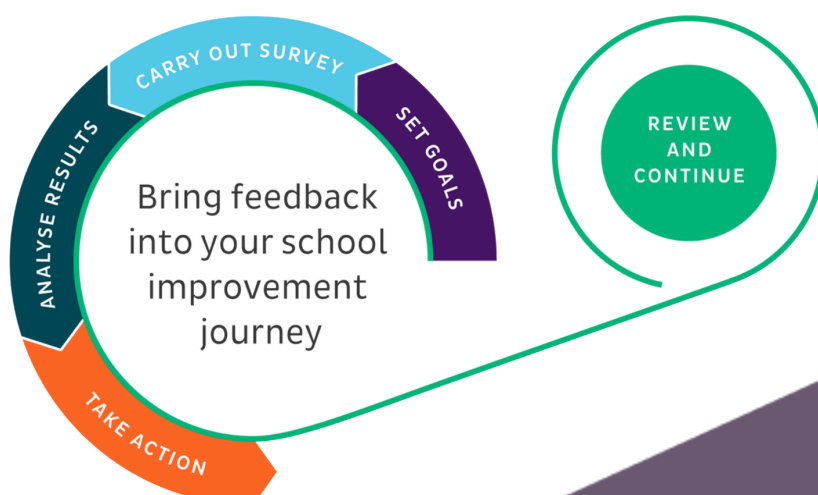
Moving from gathering data to taking action is the most important part of the school improvement process. Visit our Stakeholder Feedback Hub for practical tips and adaptable materials to help you turn survey results into meaningful change.

Visit the Hub for tips on:

[Effective survey analysis →](#)

[Communicating results with stakeholders →](#)

[Taking action to drive school improvement →](#)



EDURIO COMMUNITY: BEST PRACTICE

By interviewing a wide range of school and trust leaders over the years, we have gathered a collection of best-practice strategies for improving parental engagement and communication with families.

Building a Thriving Community

Discover how the Pathways School overcame a challenging relationship with its parent community by creating opportunities for regular engagement, organising family events, and providing support for vulnerable families.

[Read more →](#)

Becoming a Listening Organisation

Read how the schools at Ted Wragg Trust navigated parent concerns with humility and understanding, which led to repaired parent-school relationships, feedback that is gathered and implemented with care, and policies that work for both pupils and staff.

[Read more →](#)

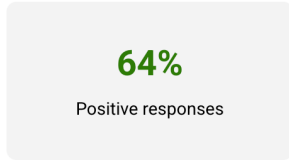
Listening and Acting on Feedback

Read our best-practice guide on listening and acting on feedback to learn how leading schools build a culture where staff, pupil and parent views matter, and communicate with stakeholders effectively to ensure trust and mutual respect.

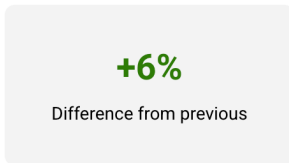
[Read more →](#)

HOW TO USE THIS REPORT

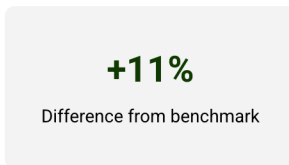
What the results show:



Positive responses are those that belong to the top half of the possible responses. If there is a neutral middle response (coloured in yellow) when the number of possible responses is odd, that answer is not included in the positive responses. In Edurio questions, these will usually be the top two answer options (coloured in green). The value is expressed as 0-100% where 0% indicates no positive responses and 100% indicates all responses positive. A higher positive percentage is always better, no matter how the question is formulated.



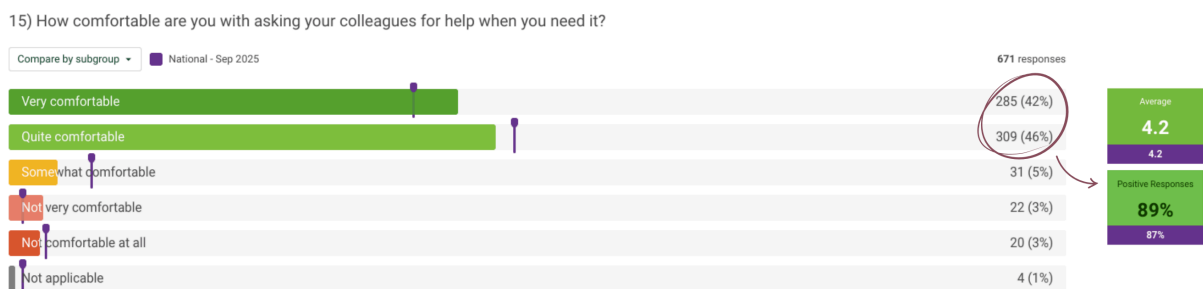
Comparison against previous results shows the difference in percentage points between your result and the previous survey results. The value is expressed as -100% to +100%



Comparison against benchmark shows the difference in percentage points between your result and the benchmark. The value is expressed as -100% to +100%.

How results are calculated

In the example below, the positive responses were calculated by using the following formula: $(285 + 309) / (671 - 4) = 89\%$.



Sample size is the number of respondents for your survey. **Response rate** is the percentage of people who finished the survey out of the total number that were eligible to participate. It does not include people who closed the survey without completing it in full. That said, their answers were saved by the platform. As a result, you might notice a higher respondent number to some of the survey questions. Higher response rates provide more reliability

