

Parent Experience: Survey for Parents and Carers

Results for
East Riverside Secondary
April 2025



edurio

Survey Summary



April 2025

SURVEY PERIOD



1

SCHOOL



114

RESPONDENTS

During **April 2025**, **East Riverside Secondary** ran a parent experience survey.

A total of **114** parents and carers from East Riverside Secondary finished the survey.

Throughout this report your results are benchmarked against **your previous parent survey results** and **National Secondary - 2024 benchmark with responses collected before 2024**, comprising answers from up to **10,049** parents and carers.

Edurio Key Performance Indicator: Satisfaction with the effort to engage

In general, how satisfied are you with the school's efforts to engage you as a parent?

Parents and carers of children at East Riverside Secondary are more satisfied with their school's effort to engage them than the national average. The results are below the previous results. To even further improve partnership between the schools and the parent community, investigate reasons for parents' and carers' responses.

49%

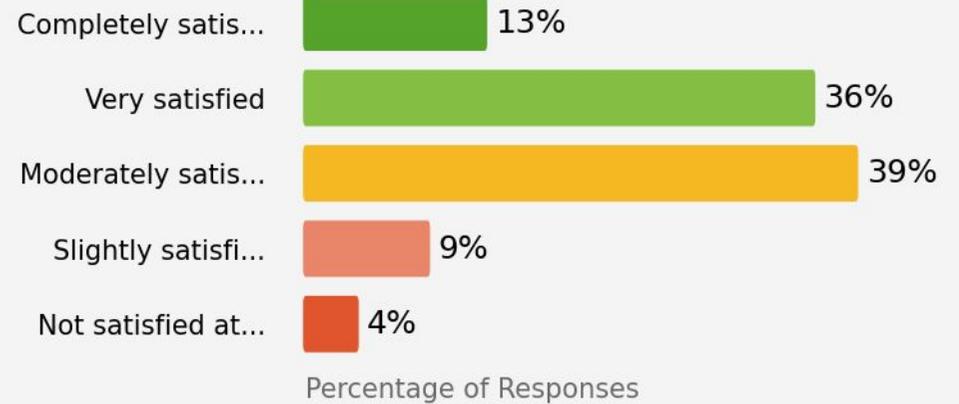
POSITIVE RESPONSES

-10%

DIFFERENCE FROM PREVIOUS

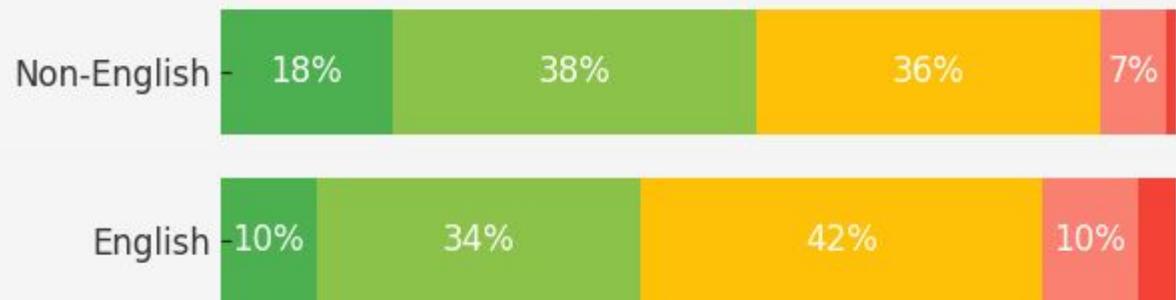
+10%

DIFFERENCE FROM BENCHMARK



Results by First Language

When asked how satisfied they are with the school's efforts to engage them as parents, non-English speaking parents were more likely to report feeling satisfied compared to English-speaking parents.



■ Completely s...
 ■ Very satisfi...
 ■ Moderately s...
 ■ Slightly sat...
 ■ Nc

Executive Summary: Focus Areas

Areas of Growth

The Mutual trust and respect module has the most notable increase compared to the results of the previous survey.

Areas of Strength

The Effective collaboration: Parents events module is scored most above the national benchmark.

Areas of Improvement

The Effective Collaboration: School Fit and Effective Collaboration: Informing Parents modules are both scored below the national benchmark and show the most notable decrease in overall positive response percentages compared to previous survey results.

MODULE	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
Effective collaboration: Parents events	83%	+2%	+19%
Effective collaboration: Parental confidence	68%	-5%	+3%
Mutual trust and respect	63%	+5%	+2%
General	48%	-9%	+5%
Effective communication: Informing parents	40%	-15%	-18%
Effective collaboration: School fit	37%	-12%	-25%

Areas of Growth



An area of growth is an area with a significant increase in the proportion of positive responses compared to the previous results.

Celebrate your achievement and as you look through these results, consider:

- What might you know or want to find out about the context (people, processes, events, etc.) that would lead respondents to answer more positively than previously?
- What work has been done to achieve this growth?

Mutual trust and respect

The overall results for the Mutual trust and respect module are slightly above the national average. Comparing to the previous survey results, there is a slight improvement.

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How confident are you that your child's teachers are able to help your child learn?	69%	+3%	+4%
How confident are you that your child's teachers are able to keep your child safe?	61%	+5%	-2%

This module includes the question, 'How confident are you that your child's teachers are able to keep your child safe?'. Considering the sensitive nature of safety, it is crucial to investigate thoroughly even the slightest deviations from the benchmark to enhance understanding and address any potential concerns.

Overall module score		
63%	+5%	+2%
POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How confident are you that your child's teachers are able to treat your child fairly?	62%	+5%	+3%
In general, how welcome in this school do you feel?	61%	+5%	+3%

Areas of Strength



An area of strength falls into one or both of the following categories:

- A high proportion of positive responses;
- A module is higher than the National Average Benchmark.

Celebrate your strengths and as you look through these results, consider:

- What might you know or want to find out about the context (people, processes, events, etc.) that would lead respondents to answer positively about these questions?

Effective collaboration: Parents events

These are the overall results for the Effective collaboration: Parents events module. They are above the national average. The results are broadly in line with the previous survey results.

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How useful to you are parents' evenings?	81%	+2%	+1%
How useful to you are curriculum events?	85%	+2%	+19%

Overall module score

83%	+2%	+19%
POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How useful to you are social events?	83%	+2%	+31%
How easy or difficult is it for you to attend school events? Please comment to tell us why.	81%	+2%	+30%

Areas of Improvement



An area of improvement falls into one or more of the following categories:

- A low proportion of positive responses;
- A module is lower than the National Average Benchmark;
- A module that has gotten a lower proportion of positive responses since the last results.

As you look through these results keep an open mind and consider:

- What might you know or want to find out about the context (people, processes, events, etc.) that would lead respondents to answer negatively about these questions?
- These questions to be areas of future exploration and growth, things to focus on in your improvement journey.

Effective communication: Informing parents

These are the overall results for the Effective communication: Informing parents module. They are below the national average. Compared to the previous survey results, we see a decrease in the overall module score.

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How informed do you feel with regard to your child's learning progress?	61%	-16%	+12%
How informed do you feel with regard to your child's homework?	47%	-13%	-5%
How informed do you feel with regard to your child's behaviour at school?	6%	-5%	-55%
How informed do you feel with regard to your child's attendance?	39%	-20%	-42%

Overall module score		
40%	-15%	-18%
POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How informed do you feel with regard to your child's punctuality?	51%	-10%	-19%
How informed do you feel with regard to how your child is doing socially at school?	37%	-24%	+1%

Effective collaboration: School fit

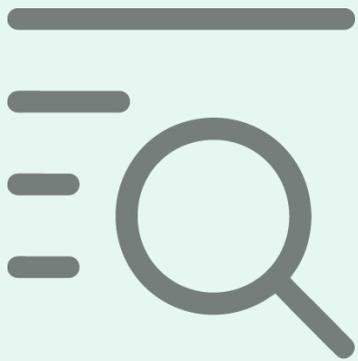
These are the overall results for the Effective collaboration: School fit module. They are considerably below the national benchmark. Compared to the previous survey results, we see a decrease in the overall module score.

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How does the school's approach to the learning process overall fit your child's needs?	49%	-11%	-13%
How does the school's approach to marking and assessment fit your child's needs?	47%	-12%	-11%
How does the school's approach to homework fit your child's needs?	48%	-7%	0%

Overall module score		
37%	-12%	-25%
POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How does the school's approach to behaviour fit your child's needs?	7%	-4%	-55%
How does the school's approach to attendance fit your child's needs?	36%	-23%	-45%

Results for All Modules



The scores for the modules where the Trust (the school) is performing roughly in line with the national benchmark, or where differences are less significant compared to the modules previously highlighted.

Effective collaboration: Parental confidence

These are the overall results for the Effective collaboration: Parental confidence module. They are broadly in line with the national benchmark. Compared to the previous survey results, we see a decrease in the overall module score.

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How optimistic or pessimistic do you feel about your child's progress at school?	69%	-9%	+6%
How confident do you feel in supporting your child's learning and development at home?	68%	-6%	+4%
How interested would you be to receive suggestions on how to support your child's learning?	77%	-3%	-1%

Overall module score		
68%	-5%	+3%
POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
How comfortable do you feel with asking your child's teachers for advice?	64%	-1%	+2%
In general, how clear is it what the school expects from you as a parent?	65%	-6%	+2%

General

These are the overall results for the General module. They are above the national average. Compared to the previous survey results, we see a decrease in the overall module score.

Overall module score		
48%	-9%	+5%
POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
In general, how satisfied are you with the school's efforts to engage you as a parent?	49%	-10%	+10%

	POSITIVE RESPONSES	DIFFERENCE FROM PREVIOUS	DIFFERENCE FROM BENCHMARK
On a scale from 1 to 5, how likely are you to recommend this school to other parents?	46%	-8%	+1%

Learn more about the experience of parents

Are you ready to compare your results to nationwide trends of parent and carer experience?

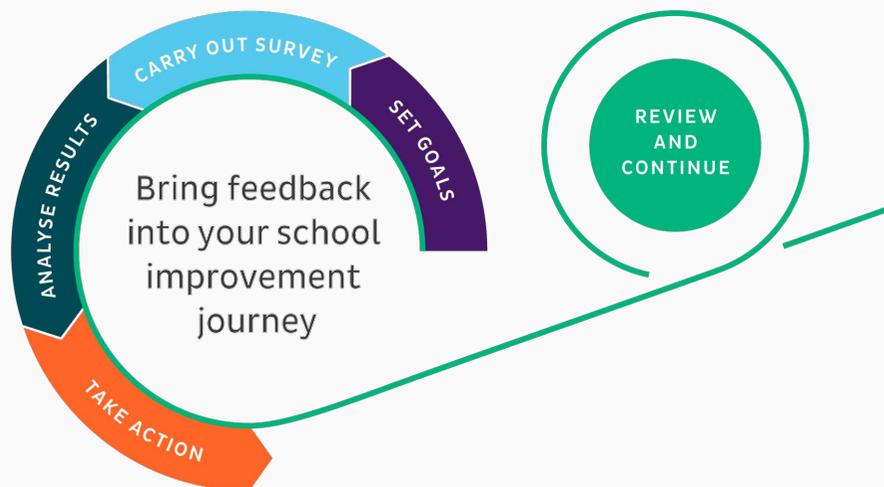
Take a look at the resources we have compiled for you:

[Parental Engagement Report 2023](#)

Be informed on the biggest changes in key criteria for a strong parent-school partnership. *(25 min read)*

[Improving School Trusts Report 2023](#)

A review bringing the CST's Building Strong Trusts guidance and DfE's High-Quality Trusts framework to life with feedback from 175,000 staff, parents, pupils, and trust leaders across English schools. *(25 min read)*



After Analysing Results you are ready to Take Action!

Check out our Stakeholder Feedback resource hub for tips and tricks on how to take meaningful next steps with your survey results or watch our webinars on the cycle.

go.edurio.com/feedback

go.edurio.com/template

go.edurio.com/take-action-webinar

home.edurio.com/events/feedback-webinar

Discover what matters most

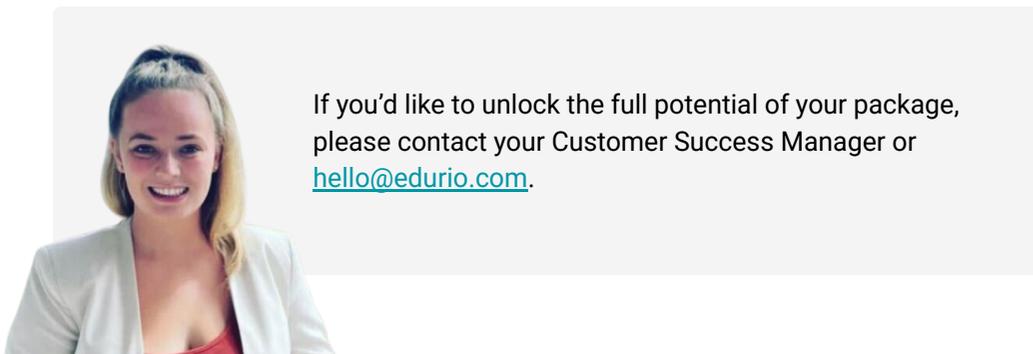
Make the most of your unlimited surveys. Whether you have the Edurio Unlimited package or the Edurio HR package, our platform is designed to help you maximise your insights and drive improvements.

Maximise Your Package Benefits:

- **Edurio Unlimited:** Unlimited surveys to gain comprehensive, year-round insights from all stakeholders, including staff, parents, and pupils.
- **Edurio HR:** Unlimited staff surveys to enhance HR initiatives and boost staff engagement with tailored strategic insights.

Key Features:

- **Customisable Survey Templates:** Access over [50 templates](#) to explore what truly matters and make informed decisions.
- **Benchmarking:** Compare your results with national insights to understand your performance in context.
- **Detailed Reporting:** Gain unique insights into how your school or trust compares and uncover actionable data.



“Edurio helped us capture the culture of our trust in a way no other tool was able to. Their nationally benchmarked questions are really valuable to us.”

David Harris, CEO
Engage, Enrich, Excel Academies Trust (EEEEA)



“In terms of the financial value of Edurio, I think it's a no-brainer. If one surveys data gives you enough information to change something, which enables even just one staff member to stay, Edurio's service pays for itself.”

Michael Cowland, CEO
The Diocese of Coventry Multi Academy Trust

How to use this report?

62%

POSITIVE RESPONSES

Positive responses are those that belong to the top half of the possible responses. If there is a neutral middle response (coloured in yellow) when the number of possible responses is odd, that answer is not included in the positive responses. In Edurio questions, these will usually be the top two answer options (coloured in green). The value is expressed as 0 -100% where 0% indicates no positive responses and 100% indicates all responses positive. Higher positive percentage is always better, no matter how the question is formulated.

+4%

DIFFERENCE FROM PREVIOUS

Difference from previous results shows the difference in percentage points between your result and the previous survey results. The value is expressed as -100% to +100%.

-2%

DIFFERENCE FROM BENCHMARK

Difference from benchmark shows the difference in percentage points between your result and the benchmark. The value is expressed as -100% to +100%.

40) How easy or difficult is it to schedule a meeting with your line manager?



In this example, the calculations are as follows:
 $(76 + 111) / (284 - 10) = 68\%$

June 2023 59 respondents 69% response rate 1 organisations

Benchmarked against National Midterm Secondaries 2022/2023

Change

Sample size is the number of respondents for your survey. **Response rate** is the percentage of people who finished the survey out of the total number that were eligible to participate. It does not include people that dropped off without completing the survey in full. That said, their answers were saved by the platform. As a result, you might notice a higher respondent number to some of the survey questions. Higher response rates provide more reliability.